

Title of the measure:	AU27 Energy audits (advice) for households
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General description

There are measures to promote energy audits at both federal state and central government level to promote energy audits for households and enterprises.

Energy consultations and audits are carried out in Austria by trained and independent auditors.

Energy audits (energy advice) for households:

In Austria, the energy advice bodies of the federal states offer energy advice to households. The quality of the energy advice is ensured by means of standardised training, consisting of a standard course (A course) and an advanced training course (F course).

Regional Examples:

Example – Energy advice in Burgenland

The Residential Building Support scheme in Burgenland has set itself the goal of informing citizens about alternative energy systems in as unbureaucratic and targeted a manner as possible. For this, employees travel out to seven locations in Burgenland in order to provide, on the spot, brief energy consultations, information about subsidies for alternative energy systems, and technical advice.

Everyone who has taken the decision to build a house or to renovate an existing house should look into the energy-technology issues in advance because energy-related measures that have already been put in place can be corrected retrospectively only with great difficulty and at great expense. In this regard, the province of Burgenland offers assistance in the form of energy consultations, including ones on the spot. These energy consultations are carried out by Department 3 – Finances, main sub-department of residential building support. Energy consultancy is currently carried out free of charge.



Example – Energy advice in the province of Upper Austria for private households, municipalities and enterprises

The increasing of energy efficiency and the dissemination of new energy technologies require assistance and advice in relation to many specific individual decisions. The Upper Austrian Energy Agency (OÖ Energiesparverband) provides product-independent advice on energy-related matters. The energy saving phoneline (0800-205 206 at local call rates from all over Upper Austria), the homepage www.energiesparverband.at and the email address (office@esv.or.at) are initial contact points for the various target groups. Individual consultations are conducted by telephone, by email, at trade fairs, in advice centres or on the spot with advice clients. Particular emphasis was placed on the renovation of buildings, energy-saving construction methods, advice on heating systems and questions about the energy performance certificate, electrical appliances, green electricity technologies, saving electricity and renewable energy sources.

As energy costs increase, more and more companies of all sizes and from all sectors are becoming interested in how they can reduce this cost pressure and thus increase their competitiveness. The Upper Austrian Energy Agency offers product- and supplier-independent advice which is tailored to a company's individual needs. The Upper Austrian Energy Agency also offers assistance to municipalities in relation to all matters concerning energy efficiency and renewable energy sources.

Overall, around 10 000 consultancy cases and energy reports are carried out each year. The Upper Austrian Energy Agency is thus one of the largest advisory bodies of this type in Europe.

Interaction of measures

Overlaps with all other measures, because leads to a behavioral change and influences investment decisions. Cross-cutting AU24, Tertiary AU38.

References

NEEAP 2014

NEEAP 2017

https://ec.europa.eu/energy/sites/ener/files/documents/at_neeap_2017_en.pdf

<https://www.klimaaktiv.at/service/beratung.html>

